

ULTRAHEAT

Electric Towel Rails



RANGE 2021 (GBP)
SUMMER

Exclusive ELECTRIC TOWEL RAILS

Does your space need heating but have no immediate access to an existing water-supply? Ultraheat is proud to present our delicately designed electric towel rails - your quick and easy solution.

Our electric towel rails are provided pre-filled with a heat transfer liquid and fitted with a compatible heating element - all that's required from your space is a standard electrical outlet.

The Ultraheat Electric Towel Rail range is perfect for conservatories, listed buildings and flats, and can be fitted anywhere - from the kitchen to the bathroom.

THE 3 BAR SAFETY METHOD

At Ultraheat, we implement a 3 Bar Safety Method for all our Electric Towel Rails.

A 3BV - 3 Bar valve is provided with every product in this range. Installing this valve will eliminate the risk of the towel rail bursting due to high pressure when heated.

The 3BV replaces the plug fitted on top of one of your towel rail's uprights. You should not remove this plug until the towel rail is fitted upright onto the wall, to avoid leakage. Fit the 3BV before heating your towel rail for the first time.

- Prices quoted in **RED** are bespoke sizes with a lead time of up to 10 weeks.
- Prices quoted in **BLACK** are our in-stock range.

The colours shown in the imagery, while a good representation, may not be an exact match of the finished product.

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SYMBOL *Guide*

SS	Material: Stainless Steel
MS	Material: Mild Steel
V	Mounting Position: Vertical
P	Polished Finish
S	Brushed Satin Matt Finish
W	White: RAL 9016 (W - Mild Steel)
C	Chrome
B	Metallic Micrograin Black: RAL 9004
A AN	Grey Anthracite: RAL 7016
MB	Matt Black: RAL 9005
GS	Gold Brushed Matt PVD
BKS	Black Brushed Matt PVD
BS	Bronze Brushed Matt PVD
ABS	Antique Bronze Brushed Matt PVD
CUS	Copper Brushed Matt PVD
RGS	Rose Gold Brushed Matt PVD
GP	Gold Polished PVD
BKP	Black Polished PVD
BP	Bronze Polished PVD
ABP	Antique Bronze Polished PVD
CUP	Copper Polished PVD
RGP	Rose Gold Polished PVD
12 MONTHS	Warranty: 12 Months



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Arcane

BATHROOM RAIL IN STAINLESS STEEL

Encompassing both style and simplicity, Arcane brings industrial chic to the classic towel rail. Sleek horizontal bars emanate luxury and warmth, perfect for the modern bathroom.



UPGRADE ACCESSORIES:

Mobus Heating Element
 MB-C Chrome - £62.00 Inc.VAT - £74.40
 MB-W White - £46.00 Inc.VAT - £55.20

Stoke Heating Element
 ST-C Chrome - £150.00 Inc.VAT - £180.00
 ST-W White - £135.00 Inc.VAT - £162.00

600 Wall Plate Controller For Standard Heating Element
 WPC600C Chrome - £80.80 Inc.VAT - £96.96
 WPC600W White - £72.71 Inc.VAT - £87.25

Polished
 Model shown ARC105HE300-P

Stainless Steel FINISHES

STANDARD FINISHES



BRUSHED MATT PVD



POLISHED PVD



SS MATERIAL
 S P H FINISH
 V MOUNTING POS.
 12 MONTHS WARRANTY

PRODUCT NAME	DIMENSIONS			WALL TO FACE mm	ELECTRIC POWER Watts	PIPES OR SECTIONS	RETAIL PRICE EX. VAT £					
	Height mm	Length mm	Depth mm				Brushed Matt S	Brushed Matt PVD GS, BS, ABS, CUS, RGS	Brushed Matt PVD Black BKS	Polished P	Polished PVD GP, BP, ABP, CUP, RGP	Polished PVD Black BKP
ARC055HE150	560	560	100	100	150	3	£731.83	£1,158.65	£1,341.57	£807.19	£1,173.94	£1,355.27
ARC085HE300	810	560	100	100	300	4	£884.82	£1,401.78	£1,623.33	£976.09	£1,366.79	£1,639.93
ARC105HE300	1060	560	100	100	300	5	£1,013.64	£1,620.79	£1,880.99	£1,120.84	£1,608.12	£1,900.48
ARC125HE400	1260	560	100	100	400	6	£1,172.80	£1,864.78	£2,161.35	£1,294.98	£1,812.39	£2,183.56
ARC155HE400	1660	560	100	100	400	7	£1,324.36	£2,122.44	£2,464.48	£1,465.28	£2,105.79	£2,490.10
ARC056HE150	560	660	100	100	150	3	£752.83	£1,194.34	£1,383.56	£830.79	£1,247.28	£1,397.73
ARC086HE300	810	660	100	100	300	4	£912.71	£1,449.20	£1,679.13	£1,007.44	£1,413.81	£1,696.35
ARC106HE300	1060	660	100	100	300	5	£1,048.40	£1,679.87	£1,950.50	£1,159.89	£1,666.69	£1,970.77
ARC126HE400	1260	660	100	100	400	6	£1,214.21	£1,935.19	£2,244.18	£1,341.51	£1,882.19	£2,267.32
ARC156HE400	1660	660	100	100	400	7	£1,373.26	£2,205.57	£2,562.27	£1,520.22	£2,188.20	£2,588.99

A 3 Bar Safety Valve (3BV) is provided with this product, which the customer should install once the towel rail is secured to the wall.

Calder

BATHROOM RAIL IN STAINLESS STEEL

Effortless styling. This stainless steel towel rail with square tubes flatters any contemporary or traditional bathroom. With wide rung spacing for an abundance of towel hanging space, this luxury ladder completes an elegant look.



UPGRADE ACCESSORIES:

Mobus Heating Element

MB-C Chrome - £62.00 Inc.VAT - £74.40
 MB-W White - £46.00 Inc.VAT - £55.20

Stoke Heating Element

ST-C Chrome - £150.00 Inc.VAT - £180.00
 ST-W White - £135.00 Inc.VAT - £162.00

600 Wall Plate Controller For Standard Heating Element

WPC600C Chrome - £80.80 Inc.VAT - £96.96
 WPC600W White - £72.71 Inc.VAT - £87.25

Copper Brushed Matt Plated
 Model shown CL5127HE300-CUP

SS MATERIAL
 S/P+ FINISH
 V MOUNTING POS.
 12 MONTHS WARRANTY

PRODUCT NAME	DIMENSIONS			WALL TO FACE mm	ELECTRIC POWER Watts	PIPES OR SECTIONS	RETAIL PRICE EX. VAT £					
	Height mm	Length mm	Depth mm				Brushed Matt S	Brushed Matt PVD GS, BS, ABS, CUS, RGS	Brushed Matt PVD Black BKS	Polished P	Polished PVD GP, BP, ABP, CUP, RGP	Polished PVD Black BKP
CL5085HE150	800	500	30	85-95	150	5	£610.21	£951.89	£1,098.33	£702.23	£992.30	£1,166.33
CL5127HE300	1200	500	30	85-95	300	7	£759.15	£1,188.15	£1,372.01	£878.23	£1,244.20	£1,463.77
CL5189HE400	1800	500	30	85-95	400	9	£976.08	£1,530.36	£1,767.91	£1,138.48	£1,615.59	£1,901.86

A 3 Bar Safety Valve (3BV) is provided with this product, which the customer should install once the towel rail is secured to the wall.

Prices quoted in RED are bespoke sizes with a lead time of up to 8 weeks.

Chelmsford

Straight

BATHROOM RAIL IN MILD STEEL

Presenting Chelmsford, a range of contemporary heated towel rails. With premium quality 25mm tubes, it provides an unbeatable combination of style and practicality, available in black, white and chrome. Completing accessories for this range include towel bar attachments, hooks and toilet paper holders.



Image left: White
Model shown 3M12WHE300



Image above: Black
Model shown 5M11WHE300

Chrome
Model shown 4M12CHE300



Available in the following finishes:



Chrome



White RAL 9016



Black RAL 9004

MS MATERIAL W C B FINISH M MOUNTING POS. 12 MONTHS WARRANTY

PRODUCT NAME	DIMENSIONS			ELECTRIC POWER	PIPES OR SECTIONS	RETAIL PRICE EX. VAT		
	Height mm	Length mm	Depth mm			White RAL 9016 W	Chrome C	Black RAL 9004 B
3M8HE150	790	310	30	150	14	£222.40	£273.55	
3M12HE300	1185	310	30	300	21	£254.40	£349.74	
4M7HE150	700	420	30	150	13	£221.08	£279.84	
4M9HE300	900	420	30	300	16	£242.94	£306.46	
4M12HE300	1200	420	30	300	23	£275.03	£355.34	
4M15HE400	1467	420	30	400	26	£291.98	£387.37	
5M7HE150	764	500	30	150	14	£234.01	£287.30	£236.93
5M9HE300	900	500	30	300	16	£252.69	£317.59	
5M11HE300	1172	500	30	300	21	£288.99	£363.29	£292.54
5M15HE400	1467	500	30	400	26	£317.35	£405.48	
5M17HE600	1750	500	30	600	32	£384.75	£495.00	£395.65
6M7HE300	764	600	30	300	14	£239.27	£301.68	£242.11
6M9HE300	900	600	30	300	16	£257.18	£330.72	
6M11HE400	1172	600	30	400	21	£300.49	£379.77	£303.36
6M15HE600	1467	600	30	600	26	£332.11	£435.66	
6M17HE600	1750	600	30	600	32	£398.65	£528.38	£408.06

A 3 Bar Safety Valve (3BV) is provided with this product, which the customer should install once the towel rail is secured to the wall.

Eco Rail

BATHROOM RAIL IN MILD STEEL

Eco-Rail has been designed to fit perfectly into any bathroom. This heated towel rail has quality features at a budget price, with a choice of 22mm bar variations in mirror chrome. Completing accessories for this range include towel bar attachments, hooks and toilet paper holders.

UPGRADE ACCESSORIES FOR CHELMSFORD STRAIGHT AND ECO RAIL:

Mobus Heating Element

MB-C Chrome - £62.00 Inc.VAT - £74.40
MB-W White - £46.00 Inc.VAT - £55.20

Stoke Heating Element

ST-C Chrome - £150.00 Inc.VAT - £180.00
ST-W White - £135.00 Inc.VAT - £162.00

600 Wall Plate Controller For Standard Heating Element

WPC600C Chrome - £80.80 Inc.VAT - £96.96
WPC600W White - £72.71 Inc.VAT - £87.25

ADDITIONAL ACCESSORIES:

600mm Towel Bar Attachment

6TBC Chrome - £46.59 Inc.VAT - £55.91
6TBW White - £38.12 Inc.VAT - £45.74

500mm Towel Bar Attachment

5TBC Chrome - £44.44 Inc.VAT - £53.33
5TBW White - £35.97 Inc.VAT - £43.16

Button Robe Hanger Pair

BHC Chrome - £28.27 Inc.VAT - £33.92
BHW White - £18.87 Inc.VAT - £22.64

Toilet Paper Holder

TPHC Chrome - £59.40 Inc.VAT - £71.28

V-Hook

VHC Chrome - £33.94 Inc.VAT - £40.73
VHW White - £28.27 Inc.VAT - £33.92

Towel Ring

TRC Chrome - £57.26 Inc.VAT - £68.71

Towel Dryer

TDC Chrome - £98.34 Inc.VAT - £118.01



Available in the following finishes:



Chrome



Anthracite RAL 7016

Chrome
Model shown: 5E10CHE300

MS MATERIAL
 CA FINISH
 V MOUNTING POS.
 12 MONTHS WARRANTY

PRODUCT NAME	DIMENSIONS			ELECTRIC POWER	PIPES OR SECTIONS	RETAIL PRICE EX. VAT £	
	Height mm	Length mm	Depth mm			Chrome C	Anthracite A
4E8-HE150	801	400	30	150	13	£247.87	
4E12-HE300	1175	400	30	300	19	£310.78	
4E15-HE400	1585	400	30	400	26	£358.21	
5E8-HE150	801	500	30	150	13	£258.56	£218.05
5E10-HE300	950	500	30	300	15	£298.56	
5E12-HE300	1175	500	30	300	19	£325.38	£269.12
5E15-HE400	1585	500	30	400	26	£378.43	£301.06
5E17-HE600	1700	500	30	600	28	£436.86	
6E8-HE150	801	600	30	150	13	£265.11	
6E10-HE300	950	600	30	300	15	£308.95	
6E12-HE300	1175	600	30	300	19	£332.40	
6E15-HE400	1585	600	30	400	26	£389.37	
6E17-HE600	1700	600	30	600	28	£455.12	

A 3 Bar Safety Valve (3BV) is provided with this product, which the customer should install once the towel rail is secured to the wall.

Prices quoted in **RED** are bespoke sizes with a lead time of up to 8 weeks.

Econox

BATHROOM RAIL
IN STAINLESS STEEL

Offering clean lines and a choice of highly-polished or brushed matt finishes, Econox is an understated, but luxurious heating solution. Designed with delicate crossbars and large bar gaps to craft the illusion of an extensive space, this gracious radiator makes an elusive entrance.



Image above left: Polished
Model shown EX5085HE150-P

Image above right: Polished
Model shown EX5189HE400-P

Right: Gold Polished Plated
Model shown EX5127HE200-GP



UPGRADE ACCESSORIES:

Mobus Heating Element
MB-C Chrome - £62.00 Inc.VAT - £74.40
MB-W White - £46.00 Inc.VAT - £55.20

Stoke Heating Element
ST-C Chrome - £150.00 Inc.VAT - £180.00
ST-W White - £135.00 Inc.VAT - £162.00

600 Wall Plate Controller For Standard Heating Element
WPC600C Chrome - £80.80 Inc.VAT - £96.96
WPC600W White - £72.71 Inc.VAT - £87.25

Available FINISHES

STANDARD FINISHES



BRUSHED MATT PVD



POLISHED PVD



SS MATERIAL
 S P H FINISH
 V MOUNTING POS.
 12 MONTHS WARRANTY

PRODUCT NAME	DIMENSIONS			ELECTRIC POWER	PIPES OR SECTIONS	RETAIL PRICE EX. VAT					
	Height mm	Length mm	Depth mm			Watts	Brushed Matt S	Brushed Matt PVD GS, BS, ABS, RGS, CUS	Brushed Matt PVD Black BKS	Polished P	Polished PVD GP, BP, ABP, CUP, RGP
EX5085HE150	800	500	32	150	5	£550.43	£850.26	£978.76	£614.80	£861.16	£1,008.97
EX5127HE200	1200	500	32	200	7	£770.00	£1,206.59	£1,393.70	£863.79	£1,222.53	£1,437.78
EX5189HE400	1800	500	32	400	9	£1,005.23	£1,579.92	£1,826.22	£1,128.72	£1,600.95	£1,884.30

A 3 Bar Safety Valve (3BV) is provided with this product, which the customer should install once the towel rail is secured to the wall.

Heran

ALUMINIUM RADIATOR WITH MILD STEEL COVER

A simple and stylish flat panel radiator with a smooth finish, this smart creation includes a movable towel bar with the option to place either left or right. However, Heran is a versatile radiator and optional additional towel bars can be added to allow plentiful towel hanging space.

Additional Towel Bars (available separately):
 HR412T - No additional Towel Bars
 HR415T - Add upto 1 additional towel bars
 HR418T - Add upto 2 additional towel bars

UPGRADE ACCESSORIES:

Mobus Heating Element
 MB-C Chrome - £62.00 Inc.VAT - £74.40
 MB-W White - £46.00 Inc.VAT - £55.20

Stoke Heating Element
 ST-C Chrome - £150.00 Inc.VAT - £180.00
 ST-W White - £135.00 Inc.VAT - £162.00

600 Wall Plate Controller For Standard Heating Element
 WPC600C Chrome - £80.80 Inc.VAT - £96.96
 WPC600W White - £72.71 Inc.VAT - £87.25

Available in the following finishes:

-  Anthracite RAL 7016
-  White RAL 9016
-  Black RAL 9005

Black
 Model shown: HR415THE500-MB

AL MS MATERIAL
 W MB AN FINISH
 V MOUNTING POS.
 12 MONTHS WARRANTY

PRODUCT NAME	DIMENSIONS			ELECTRIC POWER Watts	PIPES OR SECTIONS	RETAIL PRICE EX. VAT £		
	Height mm	Length mm	Depth mm			White RAL 9016 W	Black RAL 9005 MB	Grey Anthracite RAL 7016 AN
HR412THE400	1200	450	87	400	4	£813.02	£813.02	£813.02
HR415THE500	1500	450	87	500	4	£947.34	£947.34	£947.34
HR418THE600	1800	450	87	600	4	£1,114.30	£1,114.30	£1,114.30
HR4T	50	380	87			£52.47	£52.47	£52.47

A 3 Bar Safety Valve (3BV) is provided with this product, which the customer should install once the towel rail is secured to the wall.

Prices quoted in **RED** are bespoke sizes with a lead time of up to 8 weeks.

Karnak

BATHROOM RAIL IN MILD STEEL

Strong lines, firm angles, quality mild steel; Karnak will fortify your bathroom against the chill. With plenty of space to hang your fluffiest towels, this heated towel rail is not to be underestimated.



Image above: Chrome
Model shown 5K10CHE300

UPGRADE ACCESSORIES:

Mobus Heating Element

MB-C Chrome - £62.00 Inc.VAT - £74.40
MB-W White - £46.00 Inc.VAT - £55.20

Stoke Heating Element

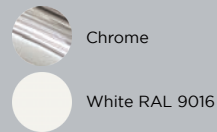
ST-C Chrome - £150.00 Inc.VAT - £180.00
ST-W White - £135.00 Inc.VAT - £162.00

600 Wall Plate Controller For Standard Heating Element

WPC600C Chrome - £80.80 Inc.VAT - £96.96
WPC600W White - £72.71 Inc.VAT - £87.25



Available in the following finishes:



White (for illustration purpose)
Model shown: 3K10WHE300

MS MATERIAL W|C FINISH V MOUNTING POS. 12 MONTHS WARRANTY

PRODUCT NAME	DIMENSIONS			ELECTRIC POWER	PIPES OR SECTIONS	RETAIL PRICE EX. VAT	
	Height mm	Length mm	Depth mm			White RAL 9016 W	Chrome C
3K10HE300	1000	310	40	300	12		£408.97
3K14HE300	1440	310	40	300	17		£478.72
4K5HE150	480	420	40	150	6	£263.42	£327.32
4K14HE300	1440	420	40	300	17		£508.03
5K10HE300	1000	500	40	300	12	£355.39	£444.84
5K14HE400	1440	500	40	400	17		£535.01
5K17HE400	1700	500	40	400	20	£476.22	£588.68

A 3 Bar Safety Valve (3BV) is provided with this product, which the customer should install once the towel rail is secured to the wall.

Technical specifications are subject to change without prior notice.

T: +44 (0)1908 271155 W: www.ultraheat.co.uk

Stile

BATHROOM RAIL IN STAINLESS STEEL

The attractive, chunky rectangular bars make Stile a great all-rounder. Perfect for 'His and Hers' bathrooms, the sleek, wide rung spacing allows plenty of space for towels. A modern twist on the classic ladder design, this radiator can be mounted from the left or right hand side to suit you.

UPGRADE ACCESSORIES:

Mobus Heating Element

MB-C Chrome - £62.00 Inc.VAT - £74.40
 MB-W White - £46.00 Inc.VAT - £55.20

Stoke Heating Element

ST-C Chrome - £150.00 Inc.VAT - £180.00
 ST-W White - £135.00 Inc.VAT - £162.00

600 Wall Plate Controller For Standard Heating Element

WPC600C Chrome - £80.80 Inc.VAT - £96.96
 WPC600W White - £72.71 Inc.VAT - £87.25

Antique Bronze Brushed Matt Plated
 Model shown: ST5127HE200-ABS



Available FINISHES

STANDARD FINISHES



BRUSHED MATT PVD



POLISHED PVD



SS MATERIAL
 S P H FINISH
 MOUNTING POS.
 12 MONTHS WARRANTY

PRODUCT NAME	DIMENSIONS			ELECTRIC POWER Watts	PIPES OR SECTIONS	RETAIL PRICE EX VAT £					
	Height mm	Length mm	Depth mm			Brushed Matt S	Brushed Matt PVD GS, BS, ABS, CUS, RGS	Brushed Matt PVD Black BKS	Polished P	Polished PVD GP, BP, ABP, CUP, RGP	Polished PVD Black BKP
ST5085HE150	800	500	40	150	5	£669.66	£1,052.95	£1,217.22	£778.13	£1,106.15	£1,302.95
ST5127HE200	1200	500	40	200	7	£834.85	£1,316.84	£1,523.40	£975.80	£1,390.54	£1,639.39
ST5189HE300	1800	500	40	300	9	£1,084.24	£1,714.24	£1,984.23	£1,263.16	£1,802.61	£2,126.29

A 3 Bar Safety Valve (3BV) is provided with this product, which the customer should install once the towel rail is secured to the wall.

Prices quoted in RED are bespoke sizes with a lead time of up to 8 weeks.

Vera

BATHROOM RAIL IN STAINLESS STEEL

Featuring an asymmetrical design, Vera has stunning thick rails and good spacing for keeping towels and clothes nice and warm. Made out of luxurious stainless steel, Vera gives you the freedom of a stand-alone heating unit.



Available FINISHES

STANDARD FINISHES



BRUSHED MATT PVD



POLISHED PVD



UPGRADE ACCESSORIES:

Mobus Heating Element

MB-C Chrome - £62.00 Inc.VAT - £74.40
MB-W White - £46.00 Inc.VAT - £55.20

Stoke Heating Element

ST-C Chrome - £150.00 Inc.VAT - £180.00
ST-W White - £135.00 Inc.VAT - £162.00

600 Wall Plate Controller For Standard Heating Element

WPC600C Chrome - £80.80 Inc.VAT - £96.96
WPC600W White - £72.71 Inc.VAT - £87.25

Antique Bronze Brushed Matt Plated
Model shown: ST5127HE200-ABS

MATERIAL
 FINISH
 MOUNTING POS.
 12 MONTHS WARRANTY

PRODUCT NAME	DIMENSIONS			ELECTRIC POWER Watts	PIPES OR SECTIONS	RETAIL PRICE EX VAT £					
	Height mm	Length mm	Depth mm			Brushed Matt S	Brushed Matt PVD GS, BS, ABS, CUS, RGS	Brushed Matt PVD Black BKS	Polished P	Polished PVD GP, BP, ABP, CUP, RGP	Polished PVD Black BKP
VR5085HE150	800	500	62	150	5	£707.83	£1,117.83	£1,293.55	£825.00	£1,176.45	£1,387.32
VR5127HE300	1200	500	62	300	7	£894.73	£1,418.63	£1,643.16	£1,044.43	£1,493.49	£1,762.93
VR5189HE400	1800	500	62	400	9	£1,155.07	£1,834.65	£2,125.89	£1,349.20	£1,931.67	£2,281.16

A 3 Bar Safety Valve (3BV) is provided with this product, which the customer should install once the towel rail is secured to the wall.

UPGRADES & ADDITIONAL ACCESSORIES

MOBUS HEATING ELEMENTS



MB-C CHROME
RRP: £62.00



MB-W WHITE
RRP: £46.00

STOKE HEATING ELEMENTS



ST-C CHROME
RRP: £150.00



ST-W WHITE
RRP: £135.00

600 WALL PLATE CONTROLLER FOR STANDARD HEATING ELEMENTS

PRODUCT NAME	DESCRIPTION	White RAL 9016 W	Chrome C
WPC600	600w Wall Plate Controller for Standard Heating Cartridge	£72.71	£80.80

600MM TOWEL BAR ATTACHMENTS



6TBC CHROME
RRP: £46.59



6TBW WHITE
RRP: £38.12

500MM TOWEL BAR ATTACHMENTS



5TBC CHROME
RRP: £44.44

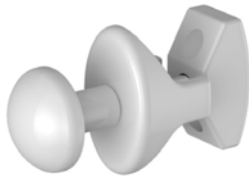


5TBW WHITE
RRP: £35.97

BUTTON ROBE HANGER PAIRS



BHC CHROME
RRP: £28.27



BHW WHITE
RRP: £18.87

V-HOOKS



VHC CHROME
RRP: £33.94



VHW WHITE
RRP: £28.27



TPHC CHROME
Toilet Paper Holder
RRP: £59.40



TRC CHROME
Towel Ring
RRP: £57.26



TDC CHROME
Towel Dryer
RRP: £98.34

Colours and Finishes

STAINLESS STEEL FINISHES

We have expanded our range of Stainless Steel finishes to include some beautiful Physical Vapour Deposition (PVD) options, all available in both Brushed Matt and Polished formats.



S
Brushed Matt Stainless
Steel Finish



P
Polished Stainless
Steel Finish



GS
Gold Brushed Matt PVD
Stainless Steel Finish



BKS
Black Brushed Matt PVD
Stainless Steel Finish



BS
Bronze Brushed Matt PVD
Stainless Steel Finish



ABS
Antique Bronze Brushed
Matt PVD Stainless
Steel Finish



CUS
Copper Brushed Matt PVD
Stainless Steel Finish



RGS
Rose Gold Brushed Matt
PVD Stainless Steel Finish



GP
Gold Polished PVD
Stainless Steel Finish



BKP
Black Polished PVD
Stainless Steel Finish



BP
Bronze Polished PVD
Stainless Steel Finish



ABP
Antique Bronze Polished
PVD Stainless Steel Finish



CUP
Copper Polished PVD
Stainless Steel Finish



RGP
Rose Gold Polished PVD
Stainless Steel Finish

The colours depicted on this chart are for guidance only. The displayed colour will depend on the print.

Not all colours and finishes can be shown accurately; however, we have tried to provide a good representation. The finished colour, therefore, may not be as shown here.

TERMS & CONDITIONS OF SALE

The Buyer's attention is in particular drawn to the provisions of condition 10.

1. Interpretation
- 1.1 The definitions and rules of interpretation in this condition apply in these conditions.
- 1.2 Buyer: the person, firm or company who purchases the Goods from the Seller.
- 1.3 Contract: any contract between the Seller and the Buyer for the sale and purchase of the Goods, incorporating these conditions.
- 1.4 Delivery Point: the place where delivery of the Goods is to take place under condition 4.
- 1.5 Goods: any goods agreed in the Contract to be supplied to the Buyer by the Seller (including any part or parts of them).
- 1.6 Seller: Pitco Limited trading as Ultraheat, Aeon, or TIME, TIME Cables, TIME LED, TIME Cable Clips, TIME panel light, etc as well as trading as TIME (registered in England and Wales with company number 0255544).
- 1.7 Specification: any specification for the Goods, including any related plans and drawings, that is agreed by the Buyer and the Seller.
- 1.8 Words in the singular include the plural and in the plural include the singular.
- 1.9 A reference to one gender includes a reference to the other gender.
- 1.10 Condition headings do not affect the interpretation of these conditions.
- 1.11 A reference to a statute or statutory provision is a reference to such statute or provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted.
- 1.12 Any phrase introduced by the terms including, include, in particular or similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.
- 1.13 A reference to writing or written includes faxes and e-mails.

2. Application of these conditions

2. Subject to any variation under condition 2.3 the Contract shall be on these conditions to the exclusion of all other terms and conditions (including any terms or conditions which the Buyer purports to apply under any purchase order, confirmation of order, Specification or other document) or which are implied by trade, custom or course of dealing.
- 2.2 No terms or conditions endorsed on, delivered with or contained in the Buyer's purchase order, confirmation of order, Specification or other document shall form part of the Contract simply as a result of such document being referred to in the Contract.
- 2.3 These conditions apply to all the Seller's sales and any variation to these conditions and any representations about the Goods shall have no effect unless expressly agreed in writing and signed by a director of the Seller. The Buyer acknowledges that it has not relied on any statement, promise or representation made or given by or on behalf of the Seller which is not set out in the Contract. Nothing in this condition shall exclude or limit the Seller's liability for fraudulent misrepresentation.
- 2.4 Each order or acceptance of a quotation for Goods by the Buyer from the Seller shall be deemed to be an offer by the Buyer to buy Goods subject to these conditions.
- 2.5 No order placed by the Buyer shall be deemed to be accepted by the Seller until a written acknowledgement of order is issued by the Seller or (if earlier) the Seller delivers the Goods to the Buyer.
- 2.6 The Buyer shall ensure that the terms of its order and any applicable Specification are complete and accurate.
- 2.7 Any quotation is given on the basis that no Contract shall come into existence until the Seller despatches an acknowledgement of order to the Buyer or (if earlier) the Seller delivers the Goods to the Buyer. Any quotation is valid for a period of 30 days only from its date, provided that the Seller has not previously withdrawn it.

3. Description

- 3.1 The quantity and description of the Goods shall be as set out in the Seller's quotation or acknowledgement of order.
- 3.2 All samples, drawings, descriptive matter, Specifications and advertising issued by the Seller and any descriptions or illustrations contained in the Seller's catalogues or brochures are issued or published for the sole purpose of giving an approximate idea of the Goods described in them. They shall not form part of the Contract and no sale is a sale by sample.
- 3.3 To the extent that the Goods are to be manufactured in accordance with a Specification supplied by the Buyer, the Buyer shall indemnify the Seller against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other professional costs and expenses) suffered or incurred by the Seller in connection with any claim made against the Seller for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with the Seller's use of the Specification. This condition 3.3 shall survive termination of the Contract.
- 3.4 The Seller reserves the right to amend the Specification if required by any applicable statutory or regulatory requirements. If such amendments will materially change the nature or quality of the Goods, the Seller shall notify the Buyer who may then terminate the Contract.

4. Delivery

- 4.1 Unless otherwise agreed in writing by the Seller, delivery of the Goods shall take place at the Seller's place of business.
- 4.2 Delivery is completed on the completion of loading of the Goods at the Delivery Point.
- 4.3 The Buyer shall take delivery of the Goods within 10 days of the Seller giving notice that the Goods are ready for delivery.
- 4.4 Any dates specified by the Seller for delivery of the Goods are intended to be an estimate (and not of the essence) and time for delivery shall not be made of the essence by notice. If no dates are so specified, delivery shall be within a reasonable time.
- 4.5 Subject to the other provisions of these conditions, the Seller shall not be liable for any direct, indirect or consequential loss (all three of which terms include, without limitation, pure economic loss, loss of profits, loss of business, depletion of goodwill and similar loss), costs, damages, charges or expenses caused directly or indirectly by any delay in the delivery of the Goods (even if caused by the Seller's negligence), nor shall any delay entitle the Buyer to terminate or rescind the Contract unless such delay exceeds 180 days.
- 4.6 If for any reason the Buyer fails to take or accept delivery of any of the Goods within 10 days of the Seller giving it notice that the Goods are ready for delivery, or the Seller is unable to deliver the Goods on time because the Buyer has not provided appropriate instructions, documents, licences or authorisations:
 - (a) risk in the Goods shall pass to the Buyer (including for loss or damage caused by the Seller's negligence);
 - (b) the Goods shall be deemed to have been delivered at 9.00 am on the tenth day after the day on which the Seller notified the Buyer that the Goods were ready for delivery; and
 - (c) the Seller may store the Goods until delivery, whereupon the Buyer shall be liable for all related costs and expenses (including, without limitation, storage and re-warehousing).
- 4.7 If 10 days after the day on which the Seller notified the Buyer that the Goods were ready for delivery the Buyer has not taken or accepted delivery of them, the Seller may, as an alternative or in addition to its rights under condition 4.6(i), resell or otherwise dispose of part or all of the Goods and, after deducting reasonable storage and selling costs, account to the Buyer for any excess over the price of the Goods or charge the Buyer for any shortfall below the price of the Goods.
- 4.8 The Buyer shall provide at the Delivery Point and at its expense adequate and appropriate equipment and manual labour for loading the Goods. The Seller's delivery personnel shall not be required to:
 - (a) deliver Goods to any place at the Delivery Point beyond the ground level hard surface nearest to the Seller's vehicle; nor
 - (b) carry Goods up steps.
- 4.9 The Seller may deliver the Goods by separate instalments. Each separate instalment shall be invoiced and paid for in accordance with the provisions of the Contract. Any delay in delivery or defect in an instalment shall not entitle the Buyer to cancel any other instalment.
- 4.10 Each instalment shall be a separate Contract and no cancellation or termination of any one Contract relating to an instalment entitles the Buyer to cancel or terminate any other Contract or instalment.
- 4.11 Unless the Buyer has ordered and paid for a special timed delivery at a time and place agreed by the Seller, the time of delivery shall be at any time on the date of delivery between 8am and 5pm.

- 4.12 The Buyer or its representative shall attend at the Delivery Point on the date and at the time of delivery and shall:
 - (a) forthwith inspect the outside of all packages before signing the delivery note on which note the inspector shall record all and any damage or short delivery; and
 - (b) within 24 hours of delivery:
 - (i) unpack and thoroughly inspect the Goods received; and
 - (ii) check the Goods received against the Goods ordered; and
 - (iii) report forthwith to the Seller any visible faults or imperfections and any missing Goods or parts thereof; and
 - (c) retain the packaging and delivery documentation of any faulty or imperfect Goods for inspection by the Seller; and
 - (d) not install, adapt, sell or dispose of (nor permit any other person to install, adapt, sell or dispose of) any Goods which the Buyer and/or the person inspecting the delivered Goods has found to be faulty, imperfect or incomplete.

5. Non-delivery

- 5.1 The quantity of any consignment of Goods as recorded by the Seller on despatch from the Seller's place of business shall be conclusive evidence of the quantity received by the Buyer on delivery unless the Buyer can provide conclusive evidence proving the contrary.
- 5.2 The Seller shall not be liable for any non-delivery of Goods (even if caused by the Seller's negligence) unless the Buyer gives written notice to the Seller of the non-delivery within 4 days of the date when the Goods would in the ordinary course of events have been received.
- 5.3 Any liability of the Seller for non-delivery of the Goods shall be limited to replacing the Goods within a reasonable time of issuing a credit note at the pro rata Contract rate against any invoice raised for such Goods.

6. Risk/title

- 6.1 The Goods are at the risk of the Buyer from the time of delivery.
- 6.2 All Goods supplied by the Seller free of charge remain at all times the property of the Seller unless and until the Seller has agreed in writing to sell such Goods to the Buyer and has received payment in full in accordance with sub-condition 6.3 below. Samples supplied by the Seller free of charge may be used for display purposes only and shall be returned (at the Buyer's expense) to the Seller complete and in saleable condition within 3 months of delivery unless a longer period has been agreed in writing by the Seller.
- 6.3 Ownership of the Goods shall not pass to the Buyer until the Seller has received in full (in cash or cleared funds) all sums due to it in respect of:
 - (a) the Goods; and
 - (b) all other sums which are or which become due to the Seller from the Buyer on any account.
- 6.4 Until ownership of the Goods has passed to the Buyer, the Buyer shall:
 - (a) hold the Goods on a fiduciary basis as the Seller's bailee;
 - (b) store the Goods (at no cost to the Seller) separately from all other goods of the Buyer or any third party in such a way that they remain readily identifiable as the Seller's property;
 - (c) not destroy, deface or obscure any identifying mark or packaging on or relating to the Goods;
 - (d) maintain the Goods in satisfactory condition and keep them insured on the Seller's behalf for their full price against all risks to the reasonable satisfaction of the Seller from the date of delivery. On request the Buyer shall produce the policy of insurance to the Seller;
 - (e) notify the Seller immediately if it becomes subject to any of the events listed in condition 6.6; and
 - (f) give the Seller such information relating to the Goods as the Seller may require from time to time.
- 6.5 The Buyer may resell the Goods before ownership has passed to it solely on the following conditions:

- (a) any sale shall be effected in the ordinary course of the Buyer's business at full market value;
 - (b) it does so as principal and not as the Seller's agent; and
 - (c) ownership of the Goods shall pass from the Seller to the Buyer immediately before the time at which resale by the Buyer occurs.
- 6.6 The Buyer's right to possession of the Goods shall terminate immediately if:
 - (a) the Buyer has a bankruptcy order made against him or makes an arrangement or composition with his creditors, or otherwise takes the benefit of any statutory provision for the time being in force for the relief of insolvent debtors, or (being a body corporate) convenes a meeting of creditors (whether formal or informal), or enters into liquidation (whether voluntary or compulsory) except a solvent voluntary liquidation for the purpose only of reconstruction or amalgamation, or has a receiver and/or manager, administrator or administrative receiver appointed of its undertaking or any part thereof, or documents are filed with the court for the appointment of an administrator of the Buyer or notice of intention to appoint an administrator is given by the Buyer or its directors, or by a qualifying floating charge holder (as defined in paragraph 14 of Schedule B1 to the Insolvency Act 1986), or a resolution is passed or a petition presented in any court for the winding-up of the Buyer or for the granting of an administration order in respect of the Buyer, or any proceedings are commenced relating to the insolvency or possible insolvency of the Buyer; or
 - (b) the Buyer suffers, in any execution, whether legal or equitable, to be levied on his/its property or obtained against him/it, or fails to observe or perform any of his/its obligations under the Contract or any other contract between the Seller and the Buyer, or is unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 or the Buyer ceases to trade;
 - (c) the Buyer encumbers or in any way charges any of the Goods.
 - 6.7 If before ownership of the Goods passes to the Buyer the Buyer becomes subject to any of the events listed in condition 6.6, then, without limiting any other right or remedy the Seller may have:
 - (a) the Buyer's right to resell the Goods or use them in the ordinary course of its business ceases immediately; and
 - (b) the Seller may at any time:
 - (i) the Seller may deliver up all Goods in its possession that have not been resold, or irrevocably incorporated into another product; and
 - (ii) if the Buyer fails to do so promptly, enter any premises of the Buyer or of any third party where the Goods are stored in order to recover them.
 - 6.8 The Seller shall be entitled to recover payment for the Goods notwithstanding that ownership of such Goods has not passed from the Seller.
 - 6.9 The Buyer grants the Seller, its agents and employees an irrevocable licence at any time to enter any premises where the Goods are or may be stored in order to inspect them, or, where the Buyer's right to possession has terminated, to recover them.
 - 6.10 Where the Seller is unable to determine whether any Goods are the goods in respect of which the Buyer's right to possession has terminated, the Buyer shall be deemed to have sold all goods of the kind sold by the Seller to the Buyer in the order in which they were invoiced to the Buyer.
 - 6.11 On termination of the Contract, however caused, the Seller's (but not the Buyer's) rights contained in this condition 6 shall remain in effect.

7. Price

- 7.1 Unless otherwise agreed by the Seller in writing, the price for the Goods shall be the price set out in the Seller's price list published on the date of delivery or deemed delivery.
- 7.2 The price for the Goods shall be:
 - (a) exclusive of any value added tax (VAT), which the Buyer shall additionally be liable to pay to the Seller at the prevailing rate, subject to the receipt of a valid VAT invoice;
 - (b) exclusive of all costs or charges in relation to packaging, loading, unloading, carriage and insurance, all of which amounts the Buyer shall pay in addition when it is due to pay for the Goods provided that in respect of Goods delivered within Great Britain the price of Goods shall include:
 - (i) packaging, loading, unloading, and an element of insurance cover (for details of which cover please contact the Seller); and
 - (ii) (for each order that is confirmed by the Seller to exceed its minimum order quantity in respect of that product type and delivery destination) the cost of carriage.
- 7.3 The Seller may, by giving notice to the Buyer at any time before delivery, increase the price of the Goods to reflect any increase in the cost of the Goods. The Buyer shall pay the interest together with the amount by which the price is increased.
 - (a) any request by the Buyer to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or
 - (b) any delay caused by any instructions of the Buyer or failure of the Buyer to give the Seller adequate or accurate information or instructions.

8. Payment

- 8.1 Unless otherwise agreed, the Buyer shall pay in full the price for the Goods in pounds sterling (GBP) or other currency as indicated on the invoice or proforma at the time of placing its order with the Seller. Any payment deferral, credit, return or proforma payment discount terms granted to the Buyer by the Seller may be changed or cancelled at any time.
- 8.2 Subject to condition 8.4, payment of the full balance of the price for the Goods is due in pounds sterling on the due date as stated on the invoice.
- 8.3 Time for payment shall be of the essence.
- 8.4 No payment shall be deemed to have been received until the Seller has received cleared funds.
- 8.5 All payments payable to the Seller under the Contract shall become due immediately on the termination, however caused, despite any other provision.

The Buyer shall make all payments due under the Contract in full without any deduction whether by way of set-off, counterclaim, discount, abatement or otherwise unless the Buyer has a valid court order requiring an amount equal to the amount to be paid by the Seller to the Buyer. The Seller may at any time, without limiting any other rights or remedies it may have, set-off any amount owing to it by the Buyer against any amount payable by the Seller to the Buyer.
- 8.7 If the Buyer fails to pay the Seller's sum due pursuant to the Contract, the Buyer shall be liable to pay interest to the Seller on such sum from the due date for payment at the annual rate of 4% above the base lending rate from time to time of Barclays Bank, accruing on a daily basis until payment is made, whether before or after any judgment. The Buyer shall pay the interest together with the overdue amount. The Seller reserves the right to elect to claim interest and late payment compensation under the Late Payment of Commercial Debts (Interest) Act 1998.
- 8.8 Should the Seller be required to enforce the terms of the Contract against the Buyer (including, without limitation, to recover the price of the Goods) then the Buyer will indemnify the Seller against all costs and expenses (including any professional and legal costs and expenses) incurred by a full (indemnity basis) suffered or incurred by the Seller arising out of or in connection with the Seller enforcing the terms of the Contract.

9. Quality

- 9.1 Where the Seller is not the manufacturer of the Goods, the Seller shall endeavour to transfer to the Buyer the benefit of any warranty or guarantee given to the Seller.
- 9.2 The Seller warrants that (subject to the other provisions of these conditions):
 - (a) on delivery, and for a period of 12 months from the date of delivery (Warranty Period), the Goods shall:
 - (i) conform in all material respects with their description and any applicable Specification;
 - (ii) be free from material defects in material, design, manufacture or workmanship;
 - (iii) be of satisfactory quality within the meaning of the Sale of Goods Act 1979; and
 - (iv) be reasonably fit for any particular purpose for which the Goods are being bought if the Buyer had made known that purpose to the Seller in writing and the Seller has confirmed in writing that it is reasonable for the Buyer to rely on the skill and judgement of the Seller; and
 - (b) on delivery, the products shall be free from material defects resulting from faulty manufacture or workmanship, for the following periods:
 - (i) Electrical only or dual fuel radiators and towel rails: 12 months
 - (ii) LED lamps, fittings and associated accessories: 1, 2, 3 or 5 years, as stated in the literature provided with the product at the point of sale;
 - (iii) LED Light Panels: 3 or 5 years, as stated in the literature provided with the product at the point of sale;
 - (iv) Water Treatment Products: Magnetic Filter and Electrolyte Scale Reducer: 2 years
 - (c) on delivery, and for a period of 5 years from the date of delivery, Ultraheat Premier Range, (excluding Goods falling within the foregoing condition 9.2(b)) shall be free from material defects resulting from faulty manufacture or workmanship; and
 - (d) on delivery, and for a period of 10 years from the date of delivery, Ultraheat Compact 4 and Ultraheat Premier Aluminium radiators, (excluding Goods falling within the foregoing conditions 9.2(b) or (c)) shall be free from material defects resulting from faulty manufacture or workmanship; and
 - (e) on delivery, and for a period of 20 years from the date of delivery, conditional warranty on Aeon Stainless steel products (excluding Goods falling within the foregoing conditions 9.2(b), (c), (d) or (e)) shall be free from leakage resulting from material defects due to faulty manufacture or workmanship. (Conditional means we would need to be informed if the system is an open system that is fed by mains water or direct hot water cylinder);
 - (f) on delivery, and for a period of 10 years from the date of delivery, conditional warranty on Aeon Aluminium products (excluding Goods falling within the foregoing conditions 9.2(b), (c), (d) or (e)) shall be free from leakage resulting from material defects due to faulty manufacture or workmanship. (Conditional means we would need to be informed if the system is an open system that is fed by mains water or direct hot water cylinder);
- 9.3 The Seller shall not be liable for a breach of any of the warranties in condition 9.2 unless:
 - (a) the Buyer has complied with its obligations under these terms and conditions, in particular (without limitation) the Buyer's obligations pursuant to condition 4.12 above to inspect all Goods upon and immediately following delivery and notify the Seller promptly and in full of any faulty, imperfect or incomplete Goods; and
 - (b) the Buyer gives written notice of the defect to the Seller during the applicable warranty period set out in condition 9.2 within a reasonable time of discovery that such or all of the Goods do not comply with the conditions of the Seller's warranty in condition 9.2, and, if the defect is as a result of damage in transit to the carrier, within 3 days of the time when the Buyer discovers or ought to have discovered the defect; and
 - (c) the Seller is given a reasonable opportunity after receiving the notice of examining such Goods and the Buyer (if asked to do so by the Seller) returns such Goods to the Seller's place of business at the Seller's cost for the examination to take place there.
- 9.4 The Seller shall not be liable for a breach of any of the warranties in condition 9.2 if:
 - (a) the Buyer makes any further use of such Goods after giving such notice; or
 - (b) the defect arises because the Buyer failed to follow the Seller's oral or written instructions as to the storage, installation, commissioning, use or maintenance of the Goods or (if there are none) good trade practice; or
 - (c) the serial numbers on the Goods have been removed, erased, concealed or for any other reason are unavailable; or
 - (d) the defect in question arises in whole or in part from reasonable wear and tear, wilful damage, negligence or abnormal storage or working conditions; or
 - (e) the Goods have not been installed with reasonable competence and in accordance with the best industry standards in the UK for professional installation of heating and plumbing goods; or
 - (f) the Buyer alters or repairs such Goods without the written consent of the Seller; or
 - (g) the defect arises as a result of the Seller following any drawing, design or Specification supplied by the Buyer; or
 - (h) the Goods differ from their description or the Specification as a result of changes made to ensure they comply with applicable statutory or regulatory requirements.
- 9.5 Subject to condition 9.3 and condition 9.4, if any of the Goods do not conform with either of the warranties in condition 9.2 the Seller shall at its option repair or replace such Goods (or the defective part) or refund the price of such Goods (at the pro rata Contract rate provided that, if the Seller so requests, the Buyer shall return the Goods to the Seller) or the price of such Goods which is defective to the Seller.
- 9.6 If the Seller complies with condition 9.5 it shall have no further liability for a breach of any of the warranties in condition 9.2 in respect of such Goods.
- 9.7 Any Goods replaced shall remain the Seller's and any repaired or replacement Goods shall be guaranteed on these terms for the unexpired portion of the applicable warranty period set out in condition 9.2.

- 9.8 The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 are, to the fullest extent permitted by law, excluded from the Contract.
- 9.9 These conditions shall apply to any repaired or replacement Goods supplied by the Seller.

10. Limitation of liability

- 10.1 Subject to condition 4, condition 5 and condition 9, the following provisions set out the entire financial liability of the Seller (including any liability for the acts or omissions of its employees, agents and sub-contractors) to the Buyer in respect of:
 - (a) any breach of these conditions;
 - (b) any use made or resale by the Buyer of any of the Goods, or of any product incorporating any of the Goods; and
 - (c) any representation, statement or tortious act or omission including negligence arising under or in connection with the Contract.
- 10.2 All warranties, conditions and other terms implied by statute or common law (save for the conditions implied by section 12 of the Sale of Goods Act 1979) are, to the fullest extent permitted by law, excluded from the Contract.
- 10.3 Nothing in these conditions excludes or limits the liability of the Seller:
 - (a) for death or personal injury caused by the Seller's negligence, or the negligence of its employees, agents or sub-contractors; or
 - (b) under section 2(3) of the Consumer Protection Act 1987; or
 - (c) for any matter which would be illegal for the Seller to exclude or attempt to exclude its liability; or
 - (d) for fraud or fraudulent misrepresentation.
- 10.4 Subject to condition 10.2 and condition 10.3:
 - (a) the Seller's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise, arising in connection with the performance or contemplated performance of the Contract shall be limited to the Contract price; and
 - (b) the Seller shall not be liable to the Buyer for indirect or consequential loss of profit or loss of business which arise out of or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise.
- 10.5 The Buyer acknowledges and agrees that it is a business customer by virtue of the Goods being received by it for business purposes.
- 10.6 The Buyer acknowledges and agrees that:
 - (a) it has read and fully understood the limitations and exclusions of the obligations and liabilities of the Seller set out in these conditions;
 - (b) it has freely agreed to them;
 - (c) they are reasonable and formed the basis for setting the price of the Goods;
 - (d) it freely accepts the risks associated with them; and
 - (e) it is able to insure itself against all or some of those risks should it so desire.

11. Assignment

- 11.1 The Seller may at any time assign, transfer, mortgage, charge, sub-contract, declare a trust over or deal in any other manner with any or all of its rights or obligations under the Contract or any part of it to any person, firm or company.
- 11.2 The Buyer shall not be entitled to assign, transfer, mortgage, charge, sub-contract, declare a trust over or otherwise deal in any other manner with any or all of its rights or obligations under the Contract or any part of it without the prior written consent of the Seller.

12. Termination

- 12.1 Without limiting its other rights or remedies, the Seller may terminate the Contract with immediate effect by giving written notice to the Buyer if:
 - (a) the Buyer commits a material breach of any term of the Contract and (if such breach is remediable) fails to remedy that breach within 14 days of the Buyer being notified in writing to do so;
 - (b) the Buyer takes any step or action in connection with those events set out in condition 6.6;
 - (c) the Buyer suspends, threatens to suspend, ceases or threatens to cease to carry on all or a substantial part of its business purposes;
 - (d) the Buyer's financial position deteriorates to such an extent that in the Seller's opinion the Buyer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy.
- 12.2 Without limiting its other rights or remedies, the Seller may terminate the Contract with immediate effect by giving written notice to the Buyer if the Buyer fails to pay any amount due under the Contract on the due date for payment.
- 12.3 Termination of the Contract shall not affect any of the parties' rights and remedies that have accrued as at termination, including the right to claim damages in respect of any breach of this Contract that existed at or before the date of termination.
- 12.4 Any provision of the Contract that expressly or by implication is intended to come into or continuation in force on or after termination shall remain in full force and effect.

13. Force majeure

- 13.1 The Seller reserves the right to defer the date of delivery or to cancel the Contract or reduce the volume of the Goods ordered by the Buyer (without liability to the Buyer) if it is prevented from or delayed in the carrying on of its business due to circumstances beyond the reason able control of the Seller including, without limitation, acts of God, governmental actions, war or national emergency, acts of terrorism, protests, riot, civil commotion, fire, explosion, flood, epidemic, lock-outs, strikes or other labour disputes (whether or not relating to other party's workforce), or restraints or delays affecting carriers or liability or delay in obtaining supplies of adequate or suitable materials, provided that, if the event in question continues for a continuous period in excess of 90 days, the Buyer shall be entitled to give notice in writing to the Seller to terminate the Contract.

14. Entire agreement

- 14.1 The Contract constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.

15. General

- 15.1 Each right or remedy of the Seller under the Contract is without prejudice to any other right or remedy of the Seller whether under the Contract or not.
- 15.2 If any provision or part-provision of the Contract is found by any court, tribunal or administrative body of competent jurisdiction to be wholly or partly illegal, invalid, void, voidable, unenforceable or unreasonably it shall to the extent of such illegality, invalidity, voidness, voidability, unenforceability or unreasonableness be deemed severable and the remaining provisions of the Contract and the remainder of such provision shall continue in full force and effect. In such circumstances, the parties shall negotiate in good faith to amend such provision or part-provision so that, as amended, it is legal, valid and enforceable and, to the greatest extent possible, achieves the intended commercial result of the original provision or part-provision.
- 15.3 Failure or delay by the Seller in enforcing or partially enforcing any provision of the Contract shall not be construed as a waiver of any of its rights under the Contract, nor shall it prevent or restrict the further exercise of that or any other right or remedy.
- 15.4 Any waiver by the Seller of any breach of, or any default under, any provision of the Contract by the Buyer shall not be deemed a waiver of any subsequent breach or default and shall in no way affect the other terms of the Contract.
- 15.5 The parties to the Contract do not intend that any term of the Contract shall be enforceable by virtue of the Contract (Rights of Third Parties) Act 1999 by any person that is not a party to it.
- 15.6 The formation, existence, construction, performance, validity and all aspects of the Contract shall be governed by English law and the parties submit to the exclusive jurisdiction of the English courts in relation to the settlement of any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract.

16. Communications

- 16.1 All communications between the parties about the Contract shall be in writing and delivered by hand or sent by pre-paid first class post or sent by fax or e-mail:
 - (a) in case of communications to the Seller to its registered office or such changed address as shall be notified to the Buyer by the Seller; or
 - (b) (in the case of the communications to the Buyer) to the registered office of the addressee (if it is a company) or (in any other case) to any address of the Buyer set out in any document which forms part of the Contract or such other address as shall be notified to the Seller by the Buyer.
- 16.2 Communications shall be deemed to have been received:
 - (a) if sent by pre-paid first class post, two days (excluding Saturdays, Sundays and bank and public holidays) after posting (exclusive of the day of posting); or
 - (b) if sent by hand, on the day of delivery; or
 - (c) if sent by fax or e-mail on a working day prior to 4.00 pm, at the time of transmission and otherwise on the next working day.
- 16.3 In relation to the services, the Customer:
 - (a) agrees that Pitco may from time to time monitor or record calls made to Pitcos or by Pitcos to improve customer service, and/or for training and marketing purposes.

Terms and conditions are available as a PDF file upon request. Alternatively, they can be downloaded from our website.



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